



Hotel Agrawal Pride

◆ The Art Of Meeting Your Highest Expectations ◆



Hotel Policies

Check-in and Check-out Timings

- ⌚ Check-in Time: 10:00 AM onwards
- ⌚ Check-out Time: 08:00 AM

- **Late Check-out:** Check-out after 08:00 AM will incur a full-day charge.
- **Early Check-in:**
 - Check-in from 05:00 AM: ₹500
 - Check-in from 01:00 AM: ₹1000 (Subject to availability)



General Policies

- **Management Liability:** The hotel is not responsible for the loss or theft of personal belongings.
- **Prohibited Items:** Smoking, alcohol, outside food, and non-vegetarian food are strictly prohibited.
- **Pets:** Not allowed on the premises.
- **Water:** Only RO drinking water will be provided.



Booking and Payment Policies

- **Non-Transferable Bookings:** Bookings cannot be transferred to another person.
- **Cancellation Policy:** No cancellations allowed once check-in or check-out has occurred.
- **Payment:** All dues must be cleared at check-in.
- **Refund Policy:** Payments are non-refundable and non-adjustable.



Charges and Fines

- **Extra Person Charges:** ₹500 per person per day. (Children aged 13 or older are considered adults)
- **Lost Keys:** ₹1000 fine for lost room or locker keys.
- **Breakage/Loss:** Any damage to property must be settled before departure.



Luggage Policy

- Hotel staff will not carry luggage outside the hotel premises.



Cancellation Policy

- **Within 7 Days of Check-In:** No refund (100% non-refundable).
- **7-14 Days Before Check-In:** 50% refund, minus a 5% transaction fee.
- **14 or More Days Before Check-In:** Full refund, minus a 5% transaction fee.
- **Peak or Festive Season (Festive Tariff will be mentioned on Estimate) -** No refund (100% Non-Refundable)
- **Group Bookings (5 or more Rooms) :** No Refund (100% Non-Refundable)
- **Refund Processing :** Refund will be processed within 7 working days. (Except Bank Holidays)



Booking Amendment Policy

1. Booking amendments are strictly subject to room availability on the requested date and hotel approval.
2. Any amendment request will only be considered after **full payment of the booking amount** is received.
3. Once a booking is amended, it will become **completely non-refundable and non-cancellable**.



Phone

+91 81449 45950



Email

hotelagrawalpride@gmail.com



Address

Marchikote Square,
Puri- 752001